VERITAS

Welcome to
VERITAS

VERITAS IS A NEW ONLINE APPROACH TO THE INSPECTION AGENCY SERVICE

The Veritas inspection management platform is unique to industry to address the essential pillars of speed, quality and consistency, leveraging state of the art, digital solutions, inspector interfacing, semi-automated interface and work flow management, with workflow supervision and inspection report/deliverable review and evaluation prior to release to client.

VERITAS offers an optimised solution to match client requests for specific expertise with technical resources who are closest to the inspection location and who confirm their availability immediately, via app based technology on personal phones or texts.

The **Veritas** inspection management platform is **unique** to industry, addressing the essential pillars:

SPEED

- In suitable Resource identification and proposal
- Of Activity Report receipt post-activity completion
- Of Clarification/Query resolution

COST

- Inspector quotes all inclusive rate for complete service
- Identified best-fit inspectors given option to revisit price to improve securing work
- Typical Inspection agency mark-ups and costs removed.
- Reduced Overheads via digitization of coordinator and administration involvement

QUALITY

- Enhanced accuracy of proposed resources for client requests
- Increased quality and transparency of Inspection Service Delivery
- Improved Inspection Activity Reporting

CONSISTENCY

- Of Resource proposal and delivery, irrespective of location
- In conduct of inspection

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Benefits of Digital Transformation

- **Cost Reduction**

- **Operational Consolidation**

- **Big Data-Analytics**

- **Improving Silos**

- **Universal – Global Standard Client experience**
- **Alignment with Client strategies**

- **Client-Centric Focus**

- **Adaptive Services**

- **Improving Client experience**

- **Increasing visibility and trust**

- **Increasing agility and continued Innovation**

SLIDE TITLE

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Conventional vs Fully Digital IA

Registration/Editing TS profile

CV/additional info sent via email, processed by IA HR personnel – **3 – 7 DAYS**

Self-registration/info edit, validated and approved by coordinator – **INSTANTLY**

Inspection request

Inspection request sent via email, processed by coordinator – **1 – 2 DAYS**

Input by yourself, immediately processed by the system – **INSTANTLY**

Communication

Officially, emails. Whatsapp, phone.

System chats with the possibility to view all messages to confirm agreements

Inspector search

By HR personnel in their own database or social networks - **3 – 5 DAYS**

Automatic system search – **INSTANTLY**

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Conventional vs Fully Digital IA

Fulfilment control
Performed by coordinator or/and client

Performed by system

Reporting
Flash reporting sent manually from inspector email

Enhanced flash report generated on mobile app and transmitted direct to client before leaving works

Invoicing
Coordinator/ accountant – Timesheets processing, invoicing client – **2 – 3 DAYS**

Timesheet is automatically generated once Job is completed, for existing finance software to bill immediately as applicable.

Inspector rating
Either doesn't exist or processed manually once clients' feedback is received

Client feedback is automatically processed and counted in inspector's rating on completion of every Job

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Solution overview

ENVIRONMENT FEATURES:

CLOUD NATIVE DESIGN

- No hardware investment

- Scaleable from small to very large, multi instances to manage GDPR

MICRO SERVICE ARCHITECTURE

- Flexible workflow

- Simple to enhance/modify

- Integrations with additional systems through APIs (industry best practice)

Full Digital Solution. Coordinator involvement

The system was designed as a fully automated digital platform capable of functioning without coordinator and HR personnel.

Coordinator involvement is an additional function that was introduced to help clients and technical specialists who are not ready for such level of digitization.
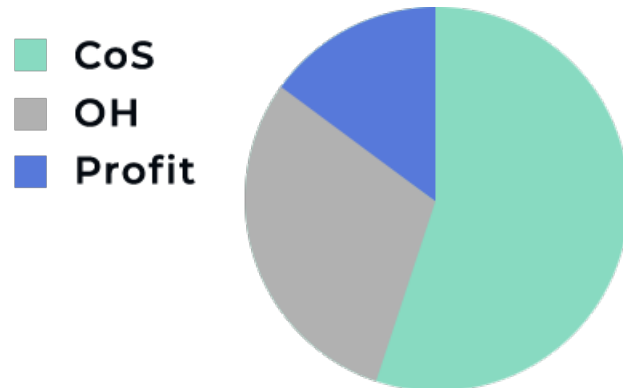
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Commercial advantages

HOW COST EFFICIENCY IS ACHIEVED:

- Algorithmic selection of inspector on technical alignment with client specific needs and optimization of travel related non-value-add costs

- Significant reduction of overheads achieved via greatly reduced back office coordinators, infrastructure and office space, especially noteworthy in periods of social distancing

- Inspector bid-auction process, optimises costs to benefit of agency-client where fixed FA pricing in place.
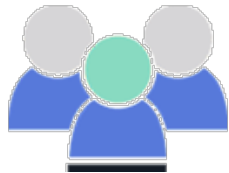
Conventional Agency

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Veritas Platform for Clients

1. Sign up
Register your business to find inspectors for specific work requirements

2. Post work request
Create a work request outlining your requirements and criteria for potential inspectors

3. Select candidate
GTRS proposes multiple best-fit inspection resources based on competency, suitability and proximity for you to review and select

4. Receipt of work
Your inspector starts the job and issues inspection reports, you will have the ability to keep in touch throughout the process

5. Work completion
Your Inspector uploads reports which are released to you via platform once scope, content and accuracy is validated against assignment instructions

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USPs

FOR THE CLIENT:

- Speed of communication: inspector proposal through to inspection report receipt after completion of inspection activity

- Cost efficiencies: limited agency mark-up, with system proposing nearest and most competent resource solution for client needs

- Able to define exact technical competency, experience and qualification needs for the inspector for the Veritas platform to search and propose (after inspector confirmed interest).

- Automatic Inspector search via elastic-cascade search criteria with the possibility for Coordinator to intervene and propose otherwise

- Full transparency on end-to-end process and assignment-job progress on line

- Able to interact and guide inspector in real-time

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Veritas Platform for Technical specialists

1. Sign up
Register, upload your CV and select your technical and service competencies ready for review and verification
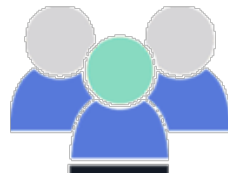
2. Receive work request
The Veritas system will contact you based on best fit criteria, you will receive work requests for confirmation on your availability

3. Price and time
You will confirm your availability and interest in assignments, supplying lump sum price and delivery times

4. Get selected
Veritas will contact you if you have been selected and provide you with all assignment instruction data before you start

5. Work completion
You upload reports which are released via Veritas platform once scope, content and accuracy is validated against assignment instructions

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USPs

FOR THE TECHNICAL SPECIALIST:

- Request to take on work as soon as it is received, rather than waiting for a coordinator to call as he-she works down a list of potential inspectors

- Full control of own income, offering lumpsum pricing

- Greater chance of securing work, with low level of agency interference-markup

- Offered work purely based on competency alignment with job rather than Coordinator subjective/biased view

- Full transparency on work secured

- Full transparency to communicate with Client directly to clarify needs and avoid delay or duplicate effort

- Speed of response and communication

- Able to work with VERITAS for all steps of activity-job management via mobile app for smartphones as well as via web portal-pc or phone

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Solution main processes

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- Inspector sign up, qualification and management

- Client sign-up

- Work Request/Inspection selection and scheduling

- Inspection fulfilment, report creation

- Inspector rating

- Chats

Inspection **Expediting** **Auditing**

Mobile applications for Apple and Android

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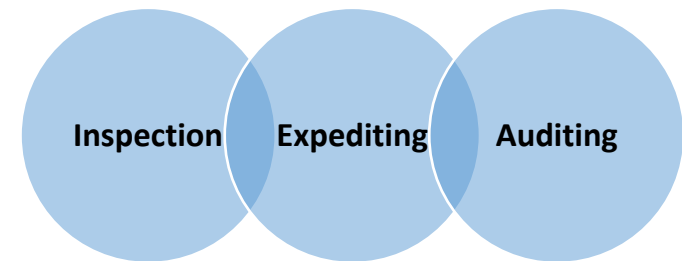
Key advantages

1. Operational efficiency/speed (candidates search, rates provision, reports submission, communication between stakeholders)

2. Quality (of inspectors selection through intellectual search for competency, availability and travel distance, inspectors rating)

3. Economic efficiency (through overheads cost reduction, fixed mark up for candidates rates)

4. Convenience (mobile app, chats between all project participants, report submission)

5. Smart search, best-fit competent resource, closest to location (cost and HSE-risk reduction)

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